

# Emergency 4-pt Stoplight Report

Discharge Dates From Oct 1, 2014 to Jun 30, 2015



Accelerating Improvement

<https://catalyst.nrcpicker.com/peaceisland/emergencystoplightrepor/default.aspx>

July 08, 2015

Overall	Benchmarks		Rolling Averages up to 5/23/2015	PIMC - ED		
	NRC 75th Percentile*	NRC 90th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015‡	Qtr 2 FY2015
Using any number from 0 to 10, where 0 is the worst facility possible and 10 is the best facility possible, what number would you use to rate this emergency department?	70.8% (n=221,498)	76.4% (n=221,498)	79.4% PR=94 (n=160)	90.5%µ PR=99 (n=21)	77.5% PR=92 (n=40)	74.2% PR=84 (n=31)

Key Drivers	NRC 75th Percentile*	NRC 90th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015‡	Qtr 2 FY2015
Communication with Providers	82.2% (n=210,535)	85.6% (n=210,535)	92.3% PR=99 (n=160)	96.5%µ PR=100 (n=19)	90.0% PR=98 (n=40)	90.5% PR=98 (n=35)
Communication with Nurses	82.8% (n=230,306)	86.0% (n=230,306)	87.0% PR=93 (n=168)	84.1%µ PR=82 (n=21)	88.6% PR=95 (n=41)	82.9% PR=75 (n=36)
Pain Management	60.6% (n=110,092)	65.4% (n=110,092)	68.8% PR=95 (n=64)	70.0%µ PR=96 (n=5)	73.7%µ PR=99 (n=19)	64.3%µ PR=87 (n=14)
Discharge Information	63.8% (n=208,710)	68.9% (n=208,710)	66.0% PR=83 (n=150)	68.8%µ PR=89 (n=16)	70.0% PR=92 (n=40)	70.0% PR=92 (n=30)
Cleanliness / Quietness	86.6% (n=218,204)	91.0% (n=218,204)	92.4% PR=93 (n=158)	95.0%µ PR=98 (n=20)	82.9% PR=62 (n=41)	93.9% PR=97 (n=33)

Green - score is equal to or greater than the NRC 75th Percentile

Yellow - score is less than the NRC 75th Percentile, but may not be significantly

Red - score is significantly less than the NRC 75th Percentile

µ - Warning: n-size is low!

‡ - Data is not final and subject to change.

\* - Benchmark that is used to determine the color on each line.

PR=Percentile Rank