



PeaceHealth

*The Spirit of Health*

# Peace Island Medical Center Semiannual Report Quality

January 2018 – June 2018



# Quality Management System

- The Quality Management Plan describes the quality management system established by Peace Island Medical Center (PIMC) to achieve its quality and safety objectives and goals.
- The Plan describes the methodologies and practices by which quality and performance are measured, monitored, analyzed and continually improved to advance health outcomes and reduce risks for patients.
- The multidisciplinary Quality Management Committee provides the oversight and mechanisms to achieve objectives established in the Plan and reports to the community Governing Board to drive accountability.
- A small number of events can keep us from our goals.
- Intense review of each event is occurring to understand what happened and then implement changes to improve patient care.



# Quality Measures and Performance

The Quality Management Committee monitors process and outcome measures to maintain safe, high quality care and drive necessary improvement. Peace Island Medical Center has successfully met targets for key quality indicators, including but not limited to:

- Influenza Vaccination
- Patient Safety Events
- Healthcare-associated Infections (e.g. CAUTI, CLABSI, C. diff, MRSA)
- Readmissions
- Falls with harm
- Hospital Acquired Pressure Injuries
- Patient flow (Door to diagnostic evaluation)
- Head CT/MRI Scan Results for Acute Ischemic or Hemorrhagic Stroke
- Outpatient endoscopy measures
- Pain Management
- Patient Experience (Inpatient Overall, Nurse Communication, Would recommend hospital)
- Outpatient Diabetes Hemoglobin (HbA1c) Control



## Quality Measures and Performance (cont.)

Peace Island Medical Center has opportunities with the following quality measures:

- Patient influenza screening
- Median time to ECG
- Patient Experience (Medical Practice Overall)
- Restraint documentation



# Clinical Excellence Initiatives

Peace Island Medical Center, in alignment with the PeaceHealth System, is implementing the following clinical excellence (quality) initiatives:

- Hospital Acquired Pressure Injuries (HAPI)
- Catheter Associated Urinary Tract Infections (CAUTI)
- Central Line Associated Blood Stream Infections (CLABSI)
- C. diff
- Falls with serious harm



## Regulatory Update

Peace Island Medical Center underwent surveys regulatory and accreditation surveys.

- Surveying agencies reviewed systems and processes around the patient care, infection prevention, quality management, staffing, and the environment of care.
- Plans for improvement and mitigation measures were approved and improvement plans are on track or completed.