



PeaceHealth  
Peace Island Medical Center



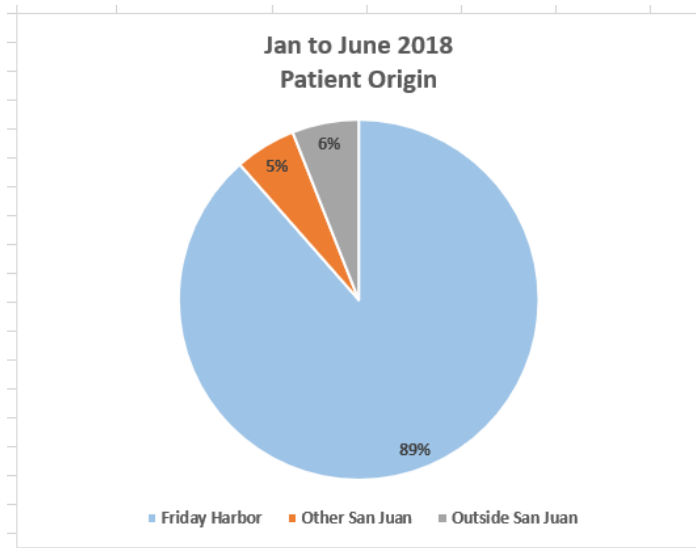
Semi-Annual Report to San Juan County Public Hospital  
District #1 Board of Commissioners.

**PeaceHealth- Peace Island Medical Center – 8/22/18**

**Reporting Period for 1/1/18 to 6/30/18.**

Semi-Annual Report to San Juan County Public Hospital District #1 Board of Commissioners.

Number of Patients Served											
		2014		2015		2016		2017		2018	
		Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec
a.	Clinic Visits:	4,281	4,340	5,387	5,993	6,223	6,386	6,459	5,908	9,332	
b.	ER Visits:	1,227	1,778	1,492	1,769	1,584	2,008	1,595	1,933	1,757	
c.	Inpatients and observation patients:	61	95	91	82	121	95	72	79	105	
d.	Imaging exams (all modalities):	2,401	2,975	2,960	4,140	4,038	4,189	3,673	4,265	4,234	
	i. Radiology (X-ray, CT, DEXA, EKG, Echo, Vascular studies)										
	1) Inpatients:	90	70	102	82	78	79	31	81	45	
	2) Outpatient:	2,021	2,576	2,463	3,070	2,846	3,205	2,835	3,280	3,261	
	ii. Ultrasound										
	1) Inpatients:	1	2	3	5	1	2	3	6	2	
	2) Outpatient:	212	247	314	322	476	441	414	439	491	
	iii. MRI:	77	80	78	75	85	91	66	90	86	
	iiii. Mammography				586	552	371	324	369	349	
e.	Laboratory tests:	12,369	14,292	14,833	16,148	17,666	17,523	17,023	18,226	20,669	
f.	Surgeries/outpatient procedures:	202	138	160	164	157	182	193	187	183	
g.	Cancer Care and Specialty Center:	470	598	582	551	587	469	579	675	909	
h.	Urgent Walk In Care	13	148	64	51	44	158	402	303	1,034	



As shown in this chart of % of patients served by zip code 98250:

89% of the patients served at PIMC are district residents

5% of the patients are from other zip codes in San Juan County (Orcas, Lopez, Shaw).

6% are from outside of San Juan County.

## **Health care services provided**

- Emergency care is provided to District residents and visitors 24/7, 365 days a year in the PIMC Emergency Department (ED). Low acuity walk-in care in the ED is triaged at any time of day or night.
- Same day appointments are available in the primary care clinic by appointment during regular business hours and patients are informed of the availability of same day clinic appointments if they present to the ED with clinic appropriate complaints.
- PIMC is designated a level IV trauma center demonstrating the capability to provide advanced trauma life support to patients in need prior to transferring them to a higher-level trauma center, where they will arrive evaluated, stabilized, and diagnosed by our caregivers. In addition to providing these services, a level IV trauma center must have a trauma nurse and physician on site upon patient arrival and 24-hour laboratory coverage.
- PIMC provides comprehensive emergency care, as well as island-appropriate admissions to our inpatient unit. Both allow patients to stay in their community for hospital stays. These inpatient admissions are supported by 24/7 hospitalist care and discharge planning.
- Behavioral health and/or assault crisis care is available in collaboration with community law enforcement, PH LCSW, and San Juan County Designated Mental Health Professionals. PIMC ED staff provides safe, compassionate, quality care to evaluate, hold and transfer these patients when it is necessary to send them out of the community for extended care.
- SANE (Sexual Assault Nurse Examiner) registered nurses are on staff at PIMC. These RNs will work in collaboration with the community as part of a Sexual Assault Response Team.

### **a. Primary Care with PeaceHealth Medical Group (PHMG):**

- Family Medicine and Internal Medicine clinic appointments are scheduled Monday through Friday from 8:00am to 5:00pm. Each PIMC primary care provider provides same day access appointment. This allows for daily accommodation of up to 10-20 patients for same day urgent care Monday through Friday during clinic business hours.
- Available services include comprehensive Family Medicine and Internal Medicine clinic services, Coumadin monitoring, diabetic education, integrated behavioral health case management and telepsychiatry consults.

- PIMC primary care providers work in collaboration with the San Juan County Health Department providing CDC reporting, Women’s Infants and Child Care programs, and newborn care. Primary care providers promote increasing immunization rates by encouraging “Community Immunity” with children and adults.
- To address the needs of vulnerable populations at home, our primary care clinic has developed a home visit schedule with our clinic providers.
- RN case management of our high risk chronic disease patient population includes a clinic nurse blood pressure clinic. Blood pressure cuffs, glucometers and thermometers are available at no cost to those patients who cannot afford their own equipment for home monitoring.
- Patients may also take advantage of *My PeaceHealth*—PeaceHealth’s online patient medical record access program. Our clinic providers make it easy to connect with their patients using *My PeaceHealth* email messaging, appointment scheduling and printing of lab results and correspondence after each appointment.

**b. Tele-Psychiatry and Integrated Behavioral Health Services in Primary Care:**

- Tele-Psychiatry is provided at PIMC twice a week offered through the University of Washington and PeaceHealth Medical Group. This service includes a standard psychiatric clinical interview, assessment and medication consultation for the primary care provider.
- Integrated Behavioral Health services are available in primary care provided by our Behavioral Health Consultant (BHC). This service provides patients in the primary care clinic and emergency department the opportunity to receive integrated behavioral health services in coordination and alignment with their primary care medical services. This service includes behavioral screening, crisis intervention, primary care consultation, brief intervention and rapid referrals for follow up care.
- Behavioral Health follow up care provides the best outcomes for patients after receiving psychiatric and or behavioral health services and is conducted through appointments with the Behavioral Health Consultant in the clinic or by telephone. Follow up care may take many forms, from a return visit with the psychiatrist or brief consultation with a behavioral health consultant, case manager in primary care, or advocate to a referral for a more structured program of behavioral services such as individual personal counseling, assessments, family therapy, or therapeutic or personal development programs. Behavioral health follow-up services support the goals of total patient care and treatment coordinated through the patient’s primary care provider.

- c. **Visiting specialty medical care** continues at PIMC for patient convenience and care continuity. A visiting specialist calendar is offered monthly by both private, community-based practitioners and PeaceHealth Medical Group employed providers:
- OB/GYN – Robert Prins, MD, and Nadine Burrington Foist, MD, of Fidalgo Medicine in Anacortes continue to provide routine prenatal care services to San Juan County patients two full days each month at PIMC. These OB/GYN providers are in private practice and offer GYN surgical consult and procedures and labor and delivery services at Island Hospital in Anacortes.
  - Tamary Baz, MSM, LM, CPM, private practice licensed midwife on Orcas, succeeds Melinda Milligan, Orcas midwife who retired after serving for over 20 years on Orcas. Ms. Baz offers a monthly schedule of comprehensive prenatal, postpartum, and birthing services to families of the San Juan Islands. Deliveries are planned for the birthing centers in Bellingham and Anacortes.
  - Visiting cardiologists from PeaceHealth Medical Group are in the clinic two days a month, on the first and fourth Friday, and can expand their care by offering a tele-cardiology follow-up program for post-surgical patients.
  - Oncology is provided by PeaceHealth Medical Group provider Dr, Robert Raish. Dr. Raish travels to PIMC every Monday to treat patients. Follow up appointments and follow-up cancer survivorship services are provided by PeaceHealth via tele-health equipment.
  - David Olson, MD, is a private practitioner from Bellingham in his 9<sup>th</sup> year of providing monthly, on-island ear nose and throat (ENT) care. Scheduling is handled through his office in Bellingham.
  - Telepsychiatry is offered weekly by Dr. Amanda Focht from UW, providing adult/geriatric psychiatry consultations every Tuesday with a referral from the patient’s primary care provider. Peace Health Medical Group in Bellingham has added an additional afternoon each week for telepsychiatry appointments.
  - Pediatric consultation and pediatric behavioral health referral evaluation is offered monthly by PeaceHealth Medical Group pediatrician, Steven Ban, MD
  - Andrea Zikakis, PIMC Chaplain, assists patients, their families and/or caregivers monthly with spiritual and emotional needs. The chaplain offers a non-judgmental, listening presence to people, regardless of their religious or spiritual beliefs. When necessary, the chaplain will connect patients and their loved ones with community resources, including faith leaders, to assist with on-going support for the well-being of our patients and their families. Chaplain services are also used to help caregivers debrief difficult situations.

- d. **Outpatient surgical services** continue to be scheduled at PIMC. Endoscopy, colonoscopy, orthopedic and other outpatient general surgery procedures are scheduled monthly. PIMC has invested in state-of-the-art equipment to advance outpatient surgical services.
- Orthopedic surgical consults and outpatient procedures are provided by PeaceHealth Medical Group physician, Jeffery Krusniak, DO. Dr. Krusniak is scheduled weekly for orthopedic consultation, along with one surgical day a month.
  - Gastroenterology consults and GI outpatient procedures are offered monthly by PeaceHealth Medical Group visiting GI specialists.
  - A range of outpatient general surgical procedures are offered at PIMC by general surgeon, Michael Pietro, MD, of Bellingham. Dr. Pietro provides surgical consults and outpatient surgeries such as laparoscopic cholecystectomy (gall bladder removal) and open hernia repair, vasectomy, hemorrhoid repair, port placement and complicated lesion removal.
- e. **Diagnostic imaging services.** There has been no change in imaging services offered during this reporting period. Services include:
- State-of-the-art imaging equipment includes a 64-slice Computed Tomography (CT) with the upgrade to the NEMA XR-29 standard known as 'MITA Smart Dose'. The XR-29 upgrade includes features of the CT that enable management of radiation dose delivery while also providing high quality medical images.
  - Mobile full body and neuro MRI twice a month at PIMC for scheduled studies.
  - Digital diagnostic radiography, mobile fluoroscopy for trauma and surgery, is available 24/7. General ultrasound with limited vascular and endocardiography is provided four days per week.
  - Bone densitometry, providing advanced body composition and atypical fracture assessment, is available daily as needed.
  - EKG/treadmill is provided daily as needed.
  - Digital mammography is available every Tuesday.

- f. **Diagnostic medical lab service.** The first few months of 2018 kicked off a marked increase in the on-call hours of the lab. There was 43% increase in the unscheduled night hours worked during January through March. This initiated the creation and system approval of an additional Lab employee. The new shift will work weekend nights, cutting the call hours by almost half, and bringing full lab menu to the ER Providers and patients Friday through Monday nights. April through May also demonstrated the sharp increase of additional 112 call hours (over historical) making this half of 2018 our heaviest use of the lab by the Emergency department to date. This parallels their trends of higher patient load and more complex care navigation, which the lab is grateful to be a part of. We are currently selecting an applicant and the new night shift will begin at the latter end of 2018.
- g. **Professional Pharmacy services** are staffed by a specially trained licensed local full-time Pharmacist Lead and a full-time Pharmacy Technician Lead and are supported by the Director of Pharmacy Services and afterhours by the Pharmacy Team at St Joseph Medical Center. In February 2018 Peace Island Pharmacy registered with the Washington State Poison Control as an antidote resource for many antidotes used in the Emergency Department including Naloxone or Narcan for drug overdose. PIMC pharmacy participates in patient clinical consultation, nursing education, and quality improvement. The Pharmacist Lead routinely participates in Leadership Rounding and medication reconciliation with inpatients and provides feedback to the Leadership Team regarding patient experiences. The Pharmacy Team supports all departments at Peace Island Medical Center. PIMC collaborates with San Juan County Health Dept. to maintain the integrity and supply of vaccines for our community. In May the Pharmacy Technician Lead completed a two-day Hazardous Drug training program focusing on USP 800, new regulations that apply to chemotherapy compounding for our patients. In early June, the Pharmacy Team completed a Trauma Room Medication dispensing system within the resuscitation room in the Emergency Department. This medication system allows medications to be securely located near the Emergency Department patients improving safety and patient care.
- h. **Peace Island Volunteers** – Peace Island Volunteers (PIV) are a dedicated membership of over 300 men and women who come together to support patients, families and caregivers at PIMC. Peace Island Volunteers are a 501c3 organization and sponsor 5 to 7 major fund-raising events each year to support patients and caregivers at Peace Island Medical Center. This year the events include the annual Easter Basket Sale, the Caregiver's appreciation Luncheon, Concours d' Elegance, A Taste of Spain and the Annual Christmas membership meeting. PIV are responsible for the elegant and beautiful seasonal decorations for the hospital each year. All PIVs who work in the hospital go through orientation and back ground checks to have a badge for access. If interested in joining the Peace Island Volunteers visit their website at [peaceislandvolunteers@rockisland.com](mailto:peaceislandvolunteers@rockisland.com).

## Number and Type of Clinical Providers

- i. **Primary Care practitioners in clinic** – the PeaceHealth Medical Group team of primary care providers include: Rachel Bishop, MD, board-certified Family Practice physician and clinic Medical Director; Susan Mahoney, MD, board-certified Family Medicine; William Gunderson, MD, board-certified Internal Medicine physician, Hospitalist Director, and Mallory Brown, ARNP, Family Practice, providing primary and pediatric patient care five days a week. Lauren Olsen, MD, Board Certified Family Medicine, joined the clinic in December. Ruth Fothergill, M.D. is the newest provider to join the PHMG clinic staff in June 2018. Dr. Fothergill's profile is included here:



Ruth-Fothergill\_MD\_  
One-page-bio\_FINAL\_

- j. **Emergency Department practitioners:** All PIMC Emergency Department are board certified in Emergency Medicine. Physicians include: Michael Sullivan, MD, also serves as Medical Director of PIMC Emergency Medicine and PIMC Chief of Staff; Jim Perez, M.D. serves full time and is also a permanent resident of San Juan Island. Cari Matthews, M.D. joined the ED staff full time in August and lives on the island with her family. Jason Heiner, MD, serves as the UW Medicine Residency Director. Rotating ED physician staff includes; Kevin Bowman, MD, Jena Lopez, M.D., Mark Zarzycki, MD, Wade Henrichs, MD, Raj Jayarama, MD and Jason Oost, M.D. serving on a scheduled basis. **University of Washington Rural Emergency Medicine Residency-PIMC** is privileged to host 2 UW Emergency Medicine Residents monthly for the summer months of June, July and August each year.

- k. **Cancer care, Infusion and specialty services:**

- Our Medical Oncology and Hematology Clinic and Infusion Center is led by Dr. Robert Raish, MD., Oncologist. Dr. Raish is Board Certified in Internal Medicine, Medical Oncology and Hematology.
- Volumes are up in the clinic and there has been another infusion chair added to handle the overflow days.
- Shannon Harris, BS, RN, OCN, holds a national certification as an oncology nurse and serves as the program coordinator of the infusion center.
- Amber Anderson, RN, has been added as a new staff nurse in oncology.
- The patient treatment guide is now complete and available to our oncology patients.
- Infusion orders from physicians residing outside of San Juan County are accepted.
- Tele-genetic consultations are offered for oncology patients who may require it.
- Nutrition counseling is available for oncology patients.
- With the support of the PeaceHealth Peace Island volunteers, the center continues to provide funding for chemo care kits to all our new chemotherapy patients.
- Mindfulness CDs are available to patients as prescribed by Dr. Raish. Complimentary therapy services to our oncology and infusion patients continue with a new provider, Holli Brown, massage therapy added during this reporting period.



## Nature and Results of Quality Initiatives

A report of PIMC Quality results and initiatives for this reporting period which demonstrate a snapshot of Peace Island Care Experience and Care Excellence, as reported to the PIMC Community Health Board are summarized in the following power point:



PIMC Semiannual  
Quality Summary\_20'

### 2. Patient Experience Indicators

Jenny Westbury, Patient Experience Manager for PeaceHealth, prepared the following summary PowerPoint of the PIMC patient experience indicators from January 1, 2018 to June 30, 2018. It is included here:



082218 PIMC  
Semiannual PE Summ

3. **Financial viability of the operation:** Per the First Amendment to the Subsidy Agreement, dated Sept. 15, 2010, attached is the semi-annual financial report ending December 2017.

**PIMC Tax Levy Analysis**

**For the 6 month Period Ending June 2018**

<b>Jan 2018 to June 2018 Revenue Accrued (Monies not yet received)</b>		511,294
	<b>Emergency nily Practice</b>	<b>Total</b>
Gross Revenue	2,261,099	2,261,099
Professional Revenue	485,809	1,810,534
<b>Total Gross Patient Revenue</b>	<u>2,746,909</u>	<u>4,071,634</u>
Medicare	151,176	275,552
Medicaid	553,250	674,347
Commercial and Other Payers	246,452	390,221
Bad Debt	22,913	9,146
Charity	41,267	63,954
Total Deductions	<u>1,015,058</u>	<u>1,413,220</u>
Net Patient Revenues	1,731,851	2,658,414
<b>Total Operating Revenues</b>	1,731,851	2,658,414
<b>Expenses</b>		
Salaries	1,592,922	2,437,536
Benefits	375,602	533,924
Supplies	62,395	76,786
Professional Fees	21,600	21,600
Purchased Services	-	70,338
System Fee	234,314	404,523
Other Expenses	40,337	54,445
Total Direct Expenses	<u>2,327,170</u>	<u>3,599,151</u>
Operating EBITDA Margin	(595,319)	(940,738)
Depreciation	15,683	22,134
<b>Gain/(Loss)</b>	(611,002)	(962,872)
<b>Sub-Total gain/(loss) After Subsidy and Operations</b>		<u>(451,578)</u>
<b>Other Items:</b>		
<b>PIMC Other Medicare</b>		(2,980,192)
<b>PIMC Other Medicaid</b>		(1,169,704)
<b>PIMC Other Bad Debt and Charity</b>		(371,822)
<b>PIMC Other Charity</b>		-
<b>Total amount of gain/(loss) after Subsidy</b>		<u><b>(4,973,295)</b></u>

**Conclusions of the six-month financial report:**

On healthcare services covered by the subsidy (Charitable Services, Emergency Department and Physician Services) the estimated six-month loss, without the subsidy, is -\$5,484,589. With an estimated tax subsidy of \$511,284, the loss is reduced to -\$4,973,295.

Total PeaceHealth services provided for the same period, resulted in a negative margin of -\$1,133,123, or, -14.0% with the subsidy, and, - \$1,644,417 or, -20.3% without the subsidy.

**“1.1.23 Use of District Payments:** PeaceHealth shall utilize all payments from the District exclusively for the provision of the following healthcare services within the District: charitable health care services, Emergency Department services and the provision of physician services. “Charitable health care services” shall mean those services described in paragraph 1.1.20, above, including charity care, bad debt and the difference between allowed Medicare and Medicaid rates and the charges for all services rendered to patients covered by Medicare and Medicaid. “Emergency Department services” shall mean those services described in paragraph 1.1.18(2), above, as attributed to the emergency department on the general ledger for PeaceHealth Peace Island. “Physician services” shall mean those primary care physician services described in paragraph 1.1.18 (1), above, as attributed to physician services in the general ledger for Peace Island Hospital and for the PeaceHealth Medical Group- San Juan Island.”