



PeaceHealth
Peace Island Medical Center



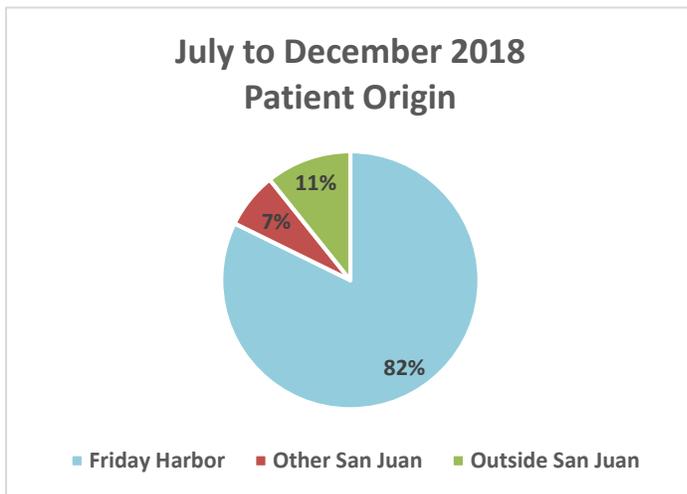
Semi-Annual Report to San Juan County Public Hospital
District #1 Board of Commissioners.

PeaceHealth- Peace Island Medical Center – 2/27/19

Reporting Period for 7/1/18 to 12/31/18.

Semi-Annual Report to San Juan County Public Hospital District #1 Board of Commissioners.

Number of Patients Served		2014		2015		2016		2017		2018	
		Jan-Jun	July-Dec								
a. Clinic Visits:		4,281	4,340	5,387	5,993	6,223	6,386	6,459	6,767	6,747	7,421
b. ER Visits:		1,227	1,778	1,492	1,769	1,584	2,008	1,595	1,933	1,757	2,054
c. Inpatients and observation patients:		61	95	91	82	121	95	72	79	105	105
d. Imaging exams (all modalities):		2,401	2,975	2,960	4,140	4,038	4,189	3,673	4,265	4,234	4,618
	i. Radiology (X-ray, CT, DEXA, EKG, Echo, Vascular studies)										
	1) Inpatients:	90	70	102	82	78	79	31	81	45	32
	2) Outpatient:	2,021	2,576	2,463	3,070	2,846	3,205	2,835	3,280	3,261	3,555
	ii. Ultrasound										
	1) Inpatients:	1	2	3	5	1	2	3	6	2	5
	2) Outpatient:	212	247	314	322	476	441	414	439	491	533
	iii. MRI:	77	80	78	75	85	91	66	90	86	99
	iiii. Mammography				586	552	371	324	369	349	394
e. Laboratory tests:		12,369	14,292	14,833	16,148	17,666	17,523	17,023	18,226	20,669	21,756
f. Surgeries/outpatient procedures:		202	138	160	164	157	182	193	187	183	229
g. Cancer Care and Specialty Center:		470	598	582	551	587	469	579	675	909	971
h. Urgent Walk In Care		13	148	64	51	44	158	402	303	164	189



As shown in this chart of % of patients served by zip code 98250:

82% of the patients served at PIMC are district residents

7% of the patients are from other zip codes in San Juan County (Orcas, Lopez, Shaw).

11% are from outside of San Juan County.

Health care services provided

- Emergency care is provided to District residents and visitors 24/7, 365 days a year in the PIMC Emergency Department (ED). Low acuity walk-in care in the ED is triaged at any time of day or night.
- Same day appointments are available in the primary care clinic by appointment during regular business hours and patients are informed of the availability of same day clinic appointments if they present to the ED with clinic appropriate complaints.
- PIMC is designated a level IV trauma center demonstrating the capability to provide advanced trauma life support to patients in need prior to transferring them to a higher-level trauma center, where they will arrive evaluated, stabilized, and diagnosed by our caregivers. In addition to providing these services, a level IV trauma center must have a trauma nurse and physician on site upon patient arrival and 24-hour laboratory coverage.
- PIMC provides comprehensive emergency care, as well as island-appropriate admissions to our inpatient unit. Both allow patients to stay in their community for hospital stays. These inpatient admissions are supported by 24/7 hospitalist care and discharge planning.
- Behavioral health and/or assault crisis care is available in collaboration with community law enforcement, PH LCSW, and San Juan County Designated Mental Health Professionals. PIMC ED staff provides safe, compassionate, quality care to evaluate, hold and transfer these patients when it is necessary to send them out of the community for extended care.
- SANE (Sexual Assault Nurse Examiner) registered nurses are on staff at PIMC. These RNs will work in collaboration with the community as part of a Sexual Assault Response Team.

a. Primary Care with PeaceHealth Medical Group (PHMG):

- Family Medicine and Internal Medicine clinic appointments are scheduled Monday through Friday from 8:00am to 5:00pm. Each PIMC primary care provider provides same day access appointment. This allows for daily accommodation of up to 10-20 patients for same day urgent care Monday through Friday during clinic business hours.
- Available services include comprehensive Family Medicine and Internal Medicine clinic services, Coumadin monitoring, diabetic education, integrated behavioral health case management and telepsychiatry consults.

- PIMC primary care providers work in collaboration with the San Juan County Health Department providing CDC reporting, Women’s Infants and Child Care programs, and newborn care. Primary care providers promote increasing immunization rates by encouraging “Community Immunity” with children and adults.
- To address the needs of vulnerable populations at home, our primary care clinic has developed a home visit schedule with our clinic providers.
- RN case management of our high-risk chronic disease patient population includes a clinic nurse blood pressure clinic. Blood pressure cuffs, glucometers and thermometers are available at no cost to those patients who cannot afford their own equipment for home monitoring.
- Patients may also take advantage of *My PeaceHealth*—PeaceHealth’s online patient medical record access program. Our clinic providers make it easy to connect with their patients using *My PeaceHealth* email messaging, appointment scheduling and printing of lab results and correspondence after each appointment.

b. Tele-Psychiatry and Integrated Behavioral Health Services in Primary Care:

- Tele-Psychiatry is provided at PIMC twice a week offered through the University of Washington and PeaceHealth Medical Group. This service includes a standard psychiatric clinical interview, assessment and medication consultation for the primary care provider.
- Integrated Behavioral Health services are available in primary care provided by our Behavioral Health Consultant (BHC). This service provides patients in the primary care clinic and emergency department the opportunity to receive integrated behavioral health services in coordination and alignment with their primary care medical services. This service includes behavioral screening, crisis intervention, primary care consultation, brief intervention and rapid referrals for follow up care.
- Behavioral Health follow up care provides the best outcomes for patients after receiving psychiatric and or behavioral health services and is conducted through appointments with the Behavioral Health Consultant in the clinic or by telephone. Follow up care may take many forms, from a return visit with the psychiatrist or brief consultation with a behavioral health consultant, case manager in primary care, or advocate to a referral for a more structured program of behavioral services such as individual personal counseling, assessments, family therapy, or therapeutic or personal development programs. Behavioral health follow-up services support the goals of total patient care and treatment coordinated through the patient’s primary care provider.

- c. **Visiting specialty medical care** continues at PIMC for patient convenience and care continuity. A visiting specialist calendar is offered monthly by both private, community-based practitioners and PeaceHealth Medical Group employed providers:
- OB/GYN – Robert Prins, MD, and Nadine Burrington Foist, MD, of Fidalgo Medicine in Anacortes continue to provide routine prenatal care services to San Juan County patients two full days each month at PIMC. These OB/GYN providers are in private practice and offer GYN surgical consult and procedures and labor and delivery services at Island Hospital in Anacortes.
 - Tamary Baz, MSM, LM, CPM, private practice licensed midwife on Orcas, succeeds Melinda Milligan, Orcas midwife who retired after serving for over 20 years on Orcas. Ms. Baz offers a monthly schedule of comprehensive prenatal, postpartum, and birthing services to families of the San Juan Islands. Deliveries are planned for the birthing centers in Bellingham and Anacortes.
 - Visiting cardiologists from PeaceHealth Medical Group are in the clinic two days a month, on the first and fourth Friday, and can expand their care by offering a tele-cardiology follow-up program for post-surgical patients.
 - Oncology is provided by PeaceHealth Medical Group provider Dr, Robert Raish. Dr. Raish travels to PIMC twice a month to treat patients. Follow up appointments and follow-up cancer survivorship services are provided by PeaceHealth via tele-health equipment.
 - David Olson, MD, is a private practitioner from Bellingham providing monthly, on-island ear nose and throat (ENT) care. Scheduling is handled through his office in Bellingham.
 - Telepsychiatry is offered weekly by Dr. Amanda Focht from UW, providing adult/geriatric psychiatry consultations every Tuesday with a referral from the patient’s primary care provider. Peace Health Medical Group in Bellingham has added an additional afternoon each week for telepsychiatry appointments.
 - Pediatric consultation and pediatric behavioral health referral evaluation is offered monthly by PeaceHealth Medical Group pediatrician, Steven Ban, MD
 - PIMC Chaplain assists patients, their families and/or caregivers monthly with spiritual and emotional needs. The chaplain offers a non-judgmental, listening presence to people, regardless of their religious or spiritual beliefs. When necessary, the chaplain will connect patients and their loved ones with community resources, including faith leaders, to assist with on-going support for the well-being of our patients and their families. Chaplain services are also used to help caregivers debrief difficult situations.

d. **Outpatient surgical services** continue to be scheduled at PIMC. Endoscopy, colonoscopy, orthopedic, general surgery, and gynecology surgical procedures are scheduled monthly. PIMC has invested in state-of-the-art equipment to advance outpatient surgical services.

- Orthopedic surgical consults and outpatient procedures are provided by PeaceHealth Medical Group physician, Jeffery Krusniak, DO. Dr. Krusniak is scheduled weekly for orthopedic consultation, along with one surgical day a month.
- Gastroenterology consults and GI outpatient procedures are offered monthly by PeaceHealth Medical Group visiting GI specialists.
- A range of outpatient general surgical procedures are offered at PIMC by general surgeon, Michael Pietro, MD, of Bellingham. Dr. Pietro provides surgical consults and outpatient surgeries such as laparoscopic cholecystectomy (gall bladder removal) and open hernia repair, vasectomy, hemorrhoid repair, port placement and complicated lesion removal.
- Gynecologist, Anna Dowling, M.D. joined PIMC in December 2018 and is scheduled on the island once a month for consults and outpatient GYN procedures.



Anna Dowling Bio
final.pdf

e. **Diagnostic imaging services.** There has been no change in imaging services offered during this reporting period. Services include:

Mammography Services:

- American College of Radiology (ACR) accreditation 2018. Accreditation good for 3 years.
- FY19-Purchase of new 3D Mammography under way.
- Difficulty staffing at times because of unique needs (Island), logistics and variable volumes.

Forecast:

- FY22-start to look at upgrading CT scanner and Digital X-ray to maintain state of the art technology to community.

PACS (Picture Archive & Communications System)

- 2019-2020 PACS Upgrade. New platform/technology to increase stability & functionality for caregivers and physicians. Undetermined date of implementation.

- f. **Diagnostic medical lab service.** The second half of 2018 we welcomed a new position of 36 hours additional lab coverage. We were fortunate to find Zachary Talbot to cover Friday Saturday and Sunday night shifts in the Lab. Zach came to us from a hospital in Pocatello, Idaho and is thrilled to be in the Northwest. He is passionate about lab work and deeply respects the mission and Values of Peace Health and our Medical center. He also has previous nursing experience as a Hospital Certified Nursing assistant and is already widely recognized by the Emergency department as a friendly and cooperative part of their night team. This position has decreased the amount of call, as predicted, for our remaining lab staff, reducing the night call to Monday through Thursday. Thus, the addition of Zach not only has added another friendly face to our lab team, but increased staff morale.
- g. **Professional Pharmacy Services:** The PIMC Pharmacy is staffed by a specially trained licensed local full-time Pharmacist Lead and a full-time Pharmacy Technician Lead and are supported by the Director of Pharmacy Services and afterhours, by the Pharmacy Team at St Joseph Medical Center. We have a local *per diem* pharmacist and a *per diem* tech who are fully vested in our community. Additionally, in November, we hired another *per diem* pharmacy technician to assist with our updated regulatory requirements and new automated drug delivery systems due to roll out in June 2019. Medication reconciliation is a very important part of the inpatient experience and our pharmacists review and discuss medications with our patients. Additionally, we have a strong collaboration with the San Juan County Health Department and EMS to pledge to be a resource in our community to continually maintain the supply and integrity of vaccines, biologics, antidotes, and post exposure prophylaxis and to share these whenever necessary. Highlights for the last six months include supporting a highly successful influenza vaccine clinic, establishing earlier and more frequent drug delivery times to accommodate our infusion patients, and increasing patient access to opioid addiction treatment medications.
- h. **Peace Island Volunteers** – Peace Island Volunteers (PIV) are a dedicated membership of over 300 men and women who come together to support patients, families and caregivers at PIMC. The annual newsletter for Peace Island Volunteers is included. All PIVs who work in the hospital go through orientation and back ground checks to have a badge for access. If interested in joining the Peace Island Volunteers visit their website at peaceislandvolunteers@rockisland.com.



Newsletter 1-2019
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Number and Type of Clinical Providers

- i. **Primary Care practitioners in clinic** – the PeaceHealth Medical Group team of primary care providers include: Rachel Bishop, MD, board-certified Family Practice physician and clinic Medical Director; Susan Mahoney, MD, board-certified Family Medicine; William Gunderson, MD, board-certified Internal Medicine physician, Hospitalist Director, and Mallory Brown, ARNP, Family Practice, providing primary and pediatric patient care five days a week. Lauren Olsen, MD, Board Certified Family Medicine, joined the clinic in December. Ruth Fothergill, M.D. joined the PHMG clinic staff in June 2018.

- j. **Emergency Department practitioners:** All PIMC Emergency Department are board certified in Emergency Medicine. Physicians include; Michael Sullivan, MD, also serves as Medical Director of PIMC Emergency Medicine and PIMC Chief of Staff; Jim Perez, M.D. serves full time and is also a permanent resident of San Juan Island. Cari Matthews, M.D. joined the ED staff full time in August and lives on the island with her family. Jason Heiner, MD, serves as the UW Medicine Residency Director. Rotating ED physician staff includes; Kevin Bowman, MD, Jena Lopez, M.D., Mark Zarzycki, MD, Wade Henrichs, MD, Raj Jayarama, MD and Jason Oost, M.D. serving on a scheduled basis. **University of Washington Rural Emergency Medicine Residency-PIMC** is privileged to host 2 UW Emergency Medicine Residents monthly for the summer months of June, July and August each year.

- k. **Cancer care, Infusion and specialty services:**
 - Our Medical Oncology and Hematology Clinic and Infusion Center is led by Dr. Robert Raish, MD., Oncologist. Dr. Raish is Board Certified in Internal Medicine, Medical Oncology and Hematology.
 - Volumes are up in the clinic and there has been another infusion chair added to handle the overflow days.
 - Shannon Harris, BS, RN, OCN, holds a national certification as an oncology nurse and serves as the program coordinator of the infusion center.
 - Amber Anderson, RN, has been added as a new staff nurse in oncology.
 - The patient treatment guide is now complete and available to our oncology patients.
 - Infusion orders from physicians residing outside of San Juan County are accepted.
 - Tele-genetic consultations are offered for oncology patients who may require it.
 - Nutrition counseling is available for oncology patients.
 - With the support of the PeaceHealth Peace Island volunteers, the center continues to provide funding for chemo care kits to all our new chemotherapy patients.
 - Mindfulness CDs are available to patients as prescribed by Dr. Raish. Complimentary therapy services to our oncology and infusion patients continue with a new provider, Holli Brown, massage therapy added during this reporting period.
 - Dr Raish's practice is doing well, he will add an extra day a month to our clinic, if needed, to help with awaiting consults.

- Our oncology clinic and infusion appointments have increased 39% since 2017. That does not include the specialty services we room for in our office. We had a total of 126 telemed, surgical consults/follow ups, and gynecological appointments this past year.
- We also had our first restorative yoga series, with The Studio. This was paid with our grant and donation funds. It was a huge success, the patients loved it. Hopefully, there will be another in the works.
- There is a patient run support group on Orcas now. This started through introductions made in the infusion room. It's just a great story about patients meeting here and now supporting others.

Nature and Results of Quality Initiatives

A report of PIMC Quality results and initiatives for this reporting period which demonstrate a snapshot of Peace Island Care Experience and Care Excellence, as reported to the PIMC Community Health Board are summarized in the following power point:



PIMC Semiannual
Quality Summary 201

2. Patient Experience Indicators

Jenny Westbury, Patient Experience Manager for PeaceHealth, prepared the following summary PowerPoint of the PIMC patient experience indicators from July 1, 2018 to December 31, 2018. It is included here:



022819 PIMC
Semiannual PE Summ

3. Financial viability of the operation: Per the First Amendment to the Subsidy Agreement, dated Sept. 15, 2010, attached is the semi-annual financial report ending December 2017.

PIMC Tax Levy Analysis			
For the 6 month Period Ending December 2018			
July 2018 to December 2018 Revenue Accrued (Monies not yet received)			511,294
	Emergency	Family Practice	Total
Gross Revenue	2,615,807	-	2,615,807
Professional Revenue	606,043	1,537,865	2,143,908
Total Gross Patient Revenue	3,221,849	1,537,865	4,759,714
Medicare	347,196	146,083	493,279
Medicaid	510,480	127,331	637,811
Commercial and Other Payers	292,760	142,474	435,234
Bad Debt	21,440	15,145	36,585
Charity	50,603	22,109	72,712
Total Deductions	1,222,479	453,142	1,675,621
	37.9%	29.5%	35.2%
Net Patient Revenues	1,999,370	1,084,723	3,084,093
Other Income	-	-	-
Total Operating Revenues	1,999,370	1,084,723	3,084,093
Expenses			
Salaries	1,874,822	922,192	2,797,014
Benefits	333,313	185,873	519,186
Supplies	52,658	26,144	78,803
Professional Fees	25,800	-	25,800
Purchased Services	-	71,412	71,412
System Fee	249,594	165,645	415,239
Rental/Lease	-	-	-
Other Expenses	61,772	11,246	73,017
Total Direct Expenses	2,597,960	1,382,511	3,980,471
Operating EBITDA Margin	(598,590)	(297,788)	(896,378)
Depreciation	16,111	6,108	22,220
Gain/(Loss)	(614,701)	(303,896)	(918,598)
Sub-Total gain/(loss) After Subsidy and Operations			(407,304)
Other Items:			
PIMC Other Medicare			(2,791,830)
PIMC Other Medicaid			(1,108,061)
PIMC Other Bad Debt and Charity			(591,998)
PIMC Other Charity			-
Total amount of gain/(loss) after Subsidy			(4,899,192)

Conclusions:

On healthcare services covered by the subsidy (Charitable Services, Emergency Department and Physician Services) the estimated six-month loss, without the subsidy, is (\$5,410,486). With an estimated tax subsidy of \$511,284, the loss is reduced to (\$4,899,192). Medicare and Medicaid adjustments contributed to the majority of the loss reported. We expect ups and downs in these adjustments – at times they are favorable to PeaceHealth; sometimes, not.

In fact, the total PeaceHealth Peace Island services (beyond the three noted above) provided for the same period resulted in a positive margin of \$726,115, or 6.52% with the subsidy, and, \$214,821 or, 1.9% without the subsidy. PeaceHealth Peace Island continues to maintain a position of financial stability.

“1.1.23 Use of District Payments: PeaceHealth shall utilize all payments from the District exclusively for the provision of the following healthcare services within the District: charitable health care services, Emergency Department services and the provision of physician services. “Charitable health care services” shall mean those services described in paragraph 1.1.20, above, including charity care, bad debt and the difference between allowed Medicare and Medicaid rates and the charges for all services rendered to patients covered by Medicare and Medicaid. “Emergency Department services” shall mean those services described in paragraph 1.1.18(2), above, as attributed to the emergency department on the general ledger for PeaceHealth Peace Island. “Physician services” shall mean those primary care physician services described in paragraph 1.1.18 (1), above, as attributed to physician services in the general ledger for Peace Island Hospital and for the PeaceHealth Medical Group- San Juan Island.”