

JULY 24, 2019



MONTHLY REPORT

June 2019

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 129 calls for June; 576 calls - Total from Jan. 1 through June 30
- 39 more calls than Last Year January through April = 7% increase.
- Average EMTs per call: 3.5
- Island Air = 23, Airlift = 15, Navy= 0, Coast Guard = 0
- Average Response Times continue to be within rural benchmarks – Calls that are classified as an Agency Assist, cancelled before arrival or due to no patient contact, or standby are not included in the data.
 - Overall 117 calls with enough data for analysis - Average response time 10:21 with 89% of calls under 20:00 (benchmark for suburban area) and 57% under 08:00
 - In Town – 62 calls – Average response time 06:39 with 81% of calls under 20:00 and 66% under 08:00
 - Mid-Island – 15 calls - Average response time 10:50 with 93% of calls under 20:00 and 40% under 08:00
 - North end – 17 calls - Average response time 17:37 with 88% of calls under 20:00 and 0% under 08:00
 - South end – 2 calls - Average response time 08:58 with 100% of calls under 20:00 and 50% of calls under 08:00
 - Outer Island – 1 call – Response time of 54:37 (call on 6/8)
 - Unknown area – 20 calls – Average response time 13:12 with 75% of calls under 20:00 and 50% of calls under 08:00
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
- Chute times for Aid 31 – in progress

Financial Review- as of *End of June 2019*

2019 BUDGET Consolidated Overall COMPARISONS - 50% into this year
San Juan County Financial documentation included

- REVENUE = \$90,160; \$1,401,600 YTD, 47.5% of budget projections
- EXPENSES = \$172,200; \$1,287,200 YTD, 43.6% of budget projections
- GEMT = \$31,700; \$154,750 YTD, 387% of budget projections
- CASH & RESERVES = \$1,035,750; 5 months of average expenses

The amended budget for 2019 will be presented for approval at the August Board meeting.

Community-

8 CPR and First Aid Classes teaching 38 people, including personnel at Camp Nor'wester
Total number of Community members educated = 330 for 2019 through June

IAFF LOCAL #3219-

No report

Operations-

Work continues on refining metrics for responses. Paramedic Ryan Nelson has been working with Dispatch to refine the mobile data terminal interface. We're not quite ready to go live with all the rigs, but we are making progress. Chief Collin's and I have opened communication with Dispatch to explore the potential of using one radio frequency to page out and inform all San Juan Island emergency services of calls. This will allow for better interoperability and also provide the ability to have an additional 2 monitored frequencies for use depending on location and / or the occurrence of multiple calls. The resident MD program has started for the summer. We are scheduled to have 4 Doctors spend about a month in the Peace Island ED as part of their rural emergency medicine rotation. We have met Dr. Sousa and Dr. Ludwig, both have been able to ride along in the ambulance on several occasions as we respond to calls.

Fatigue Assessment

1 time in June. Used by one of the medics on duty due to the nature of the previous call. We had dual coverage that day and did not experience any shortage of staffing.

Naloxone - EMT usage

Nothing to report

24-hour EMT shifting

No issues to report.

Medical Protocols - ALS

ALS protocols are still in process. Still no timeline provided for submittal and final approval. Believe that the situation with the finding and bringing a new MPD up to speed will further delay the process

2019 EMT Class

The 9 San Juan graduates of the class are in various stages of completion to certification. 6 students have taken and passed the National Registry examination. (100% pass rate on the first attempt – so far). Adam Greene and Dwight Colley have been added to the list. The remaining 3 are still to test. All members of the graduating class continue to show up and take part on calls.

CODAN Update

Things have slowed a bit, but Sheriff Krebs believes we are still making forward progress.

Administrative Assistant

Heather Vogel has stepped into the position vacated by Diane Carlshagen. Heather and Diane had the opportunity to spend about seven days together for training. Heather is in the process of fulfilling her prior commitments and has been in the Station an average of 3 days per week. She will be able to be here with a solid

schedule mid August. Heather seems to be catching on quite quickly and seems to be a good fit for the Agency. Many of us already know Heather from her time in the Peace Island ER. Diane has made herself available to help, train and answer questions as Heather settles into the job.

Staff Training

2 Ongoing Training and Education sessions were held for our EMTs occurred during the month of June. Supervising Physician, Dr. Haesloop was onsite to provide ALS training with the paramedics on the 25th.

Community Paramedicine-

We have set up a special designator for the program with Dispatch which allows for tracking and personnel safety monitoring while on home calls with members of the program. Director Volk checks in with Dispatch when she leaves the station for a home visit. She informs Dispatch of her location and dispatch sets a timer requiring periodic check in for status. This feature went live on July 1.

EMTs and Paramedics can alert the Community Paramedicine program of potential patients through an interface with our regular medical report writing software.

Next steps are to further explore the Julota software and the statistic capability of that program. Director Volk will have her yearly summary report for the August Board meeting.

MPD / Supervising Physician-

Currently we have two candidates that have expressed interest in the Medical Program Director position for San Juan County. The applicants are Dr. Cari Matthews who is currently with Peace Island Medical Center emergency department and Dr. Joshua Corsa who is a trauma care surgeon at Providence Regional Medical Center.

Interviews are scheduled for July 23 and will include voting members of the San Juan County EMS and Trauma Care Council. The Council will make a recommendation to the State Department of Health. Peace Island Hospital will also make a recommendation to the Department of Health. Those recommendations will be considered, and the Department of Health will contract with the selected candidate.

EMS – Fire Integration

The Integration Steering Committee (ISC) continues to meet. The entire group generally meets every other week, with other subcommittees meeting periodically as needed. The Gantt chart, critical path management tool has been updated with some of the specific deadlines integral to the process. Currently, the two driving pieces are the renewal of the current EMS – ALS transport license and the proposed vote to the Town of Friday Harbor on annexation into Fire District 3. The current EMS license needs to be renewed by the end of November and the Ballot measure is scheduled for the spring of 2020. Concurrent with the renewal of the current EMS license we hope to have the initial BLS Aid license application for Fire District 3 ready for submittal, review and approval within the same time frame. As a note the review and approval of that initial application will take longer than the current license renewal. Commissioner Smith may have additional information.

Presentation / Special Reports-

EMS Outreach Summary and recommendations

Currently San Juan EMS organizes, manages and implements several outreach programs.

(A detailed presentation will continue to be worked on and presented at the Board meeting. A draft report will be out to you soon.)

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS