

August 28, 2019



MONTHLY REPORT

July 2019

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 135 calls for July; 711 calls - Total from Jan. 1 through July 31
- 60 more calls than last year January through July = 9.2% increase.
- Average number of responders per call = 3.9
- Island Air = 25, Airlift = 12, Navy= 0, Coast Guard = 0
- Average Response Times continue to be within rural benchmarks
 - Overall 133 calls with enough data for analysis - Average response time 09:57 with 99% of calls under 45:00 (benchmark for rural area), 89% of calls under 20:00 (benchmark for suburban area) and 60% under 10:00 (urban benchmark)
 - In Town – 71 calls – Average response time 06:25 with 99% of calls under 20:00 and 82% under 10:00
 - Mid-Island – 29 calls - Average response time 11:20 with 100% of calls under 45:00, with 90% of calls under 20:00 and 45% under 10:00
 - North end – 16 calls - Average response time 17:02 with 100% of calls under 45:00, with 63% of calls under 20:00 and 13% under 10:00
 - South end – 5 calls - Average response time 12:48 with 100% of calls under 45:00, with 100% of calls under 20:00 and 40% of calls under 10:00
 - Outer Island – 1 call in District – Response time of 30:17 (call on 7/27) + 2 calls out of district – Average response time (all 3) 38:42
 - Unknown area – 9 calls – Average response time 9:38 with 100% of calls under 45:00, with 89% of calls under 20:00 and 56% of calls under 10:00
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs
- Chute times for Aid 31 – July 1-24, 2019 = 4.2 min.
 - July 1 – 21, 2018 = 4.9 min.
- Chute times for Aid 31 – 1st half of 2019 (Jan – June) = 4.2 min.
 - 1st half of 2018 (Jan – June) = 5.8 min

Financial Review- as of *End of June 2019*

2019 BUDGET Consolidated Overall COMPARISONS - 58% into this year
San Juan County Financial documentation included

- REVENUE = \$333,838; \$1,735,443 YTD, 54% of budget projections
- EXPENSES = \$181,323; \$1,468,540 YTD, 58% of budget projections
- GEMT = \$13,157; \$167,907 YTD, 420% of budget projections
- CASH & RESERVES = \$1,260,471; 6 months of average expenses

Of note: 4 of the 5 Managed Care Organizations that will be paying 2017 GEMT funds have paid totaling \$191,210. Only Molina Healthcare remains with payment of \$243,824.

Community-

2 CPR and First Aid Classes teaching 16 people, including personnel at San Juan Healthcare Associates.

Total number of Community members educated = 346 for 2019 through July

IAFF LOCAL #3219-

No report

Operations-

Paramedic Ryan Nelson continues his work with Dispatch to refine the mobile data terminal interface. The interface is available on all the ambulances and sprint rigs, but we're still tweaking things. Once we've refined things a bit more, we will bring the staff up to speed on the use of the system.

Chief Collins and I continue to work cooperatively on budget and operations issues.

We have been able to gather some data on chute times for Aid 31. This was accomplished with help from Paramedic Nelson and a team at County Dispatch. Thanks to Lead Dispatcher Robin DeLazerda and her crew for the time and effort to help compile the data.

The resident MD program continues. Currently Dr. Liz Harmon and Dr. Alex Lambert are staffing the ER. Dr. Ludwig has finished his rotation and I believe Dr. Sousa will rejoin us for a short while later on to finish her rotation.

The fourth of July parade was successful with San Juan Island EMS and San Juan Island Fire & Rescue marching together down Spring St.

The EMS license to operate under the State Dept. of Health is up for renewal at the end of November. The application is complete and is on track for review by both the County Trauma Council as well as the Regional Trauma Council, which will allow the State ample time for review and re-licensure.

Fatigue Assessment

Nothing to report

Naloxone - EMT usage

Nothing to report

24-hour EMT shifting

No issues to report.

Medical Protocols - ALS

ALS protocols are still in process. We also have been notified by the State Dept. of Health that some changes have been made to the skills that both BLS and ALS providers can perform. There will need to be some amendments made to the recently approved BLS protocols. Dr. Corsa will be made aware of the changes and we will work to get those amendments made.

2019 EMT Class

No changes to report. Still waiting for 3 of the class to complete their National Registry exam.

CODAN Update
No report.

Staff Training

2 Ongoing Training and Education sessions were held for our EMTs during the month of July. Supervising Physician, Dr. Haesloop, per her contract, was off for the month of July, so there was no ALS training nor run reviews for July.

Community Paramedicine-

Community Paramedicine continues to serve our residents. We met with representatives from the North Sound Accountable Communities of Health to discuss program progress and ask each other questions. Two representatives from ACH met with Director Volk and me here at the San Juan Island EMS Station. The representatives appear to be quite happy and excited at the progress of our program. Director Volk will also have a specific report to present this meeting.

MPD / Supervising Physician-

As reported last meeting, Dr. Joshua Corsa has agreed to be our County's Medical Program Director. He is a trauma care surgeon at Providence Regional Medical Center. He also serves as Medical Director for Snohomish County Region One SWAT team, the Assistant Medical Director for Snohomish County Search and Rescue as well as the Medical Director for Rescue One Training in Orlando, Florida. He is due to visit the County again September 2-5. He will meet with the County Trauma Council and Catie Holstein from the State Dept. of Health on Wednesday, Sept. 4. Dr. Corsa will be spending some time with San Juan Island EMS the previous day and we plan to have dinner with him here at the Station for those interested in attending.

EMS – Fire Integration

The Integration Steering Committee (ISC) continues to meet. Meetings of the entire group and subcommittees are occurring at least twice per week. Focus has been on external components such as levy and boundary issues. The group feels that the timing is right to start some outreach efforts and meetings have been scheduled with elected officials. We have also reached out to both the EMT Association and the Firefighters Association. Results of those meetings show that we need to specifically answer questions of the staff and volunteers and start shifting focus toward the internal aspects of the proposed integration. Those are our next steps. As stated earlier in the report, the existing ALS ambulance license renewal is ready for review by the County Trauma Council and the initial BLS aid license for San Juan Island Fire is nearly ready for submittal as well. As previously explained, the reason for this is to get Fire into the Dept. of Health system with the hope of making an easy transition if and when we are ready to roll out a fully integrated Emergency Response System. Commissioner Smith may have additional information.

Presentation / Special Reports-

EMS Outreach Supplemental report.

(A more detailed report is still in process and should be out to you shortly.)

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS

DRAFT