

October 23, 2019



# MONTHLY REPORT

September 2019

---

***SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES***

## **Mission Statement-**

Our mission is to serve our community before, during, and after an emergency

## **Vision Statement-**

Our vision is to exceed the expectations of our unique island community

## **Department Stats-**

- 103 runs for September; 934 total from Jan. 1 through September 30.
- 78 more calls than last year January through September = 9% increase.
- Average number of responders per call = 3.8
- Island Air = 19, Airlift = 10, Navy= 0, Coast Guard = 0
- Average Response Times continue to be within suburban benchmarks
  - Overall - Average response time 9:14 with 90% of calls under 20:00 (benchmark for suburban area) and 63% under 10:00 (urban benchmark)
  - In Town – 66 calls – Average response time 07:22 with 80% under 10:00 – Average Scene Time = 18:43
  - Mid-Island – 21 calls - Average response time 11:14 with 95% of calls under 20:00 and 38% under 10:00 – Average Scene Time = 28:47
  - North end – 7 calls - Average response time 17:36 with 57% of calls under 20:00 and 0% under 10:00
  - South end – 4 calls - Average response time 14:47 with 100% of calls under 20:00 and 25% of calls under 10:00
  - Outer Island – no calls
    - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
    - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

## **Financial Review- as of *End of September 2019***

2019 BUDGET Consolidated Overall COMPARISONS - 75% into this year  
San Juan County Financial documentation included

- REVENUE = \$317,492; \$2,200,608 YTD, 75% of budget projections
- EXPENSES = \$180,930; \$1,798,069 YTD, 61% of budget projections
- GEMT = \$28,625; \$260,473 YTD, 651% of budget projections
- CASH & RESERVES = \$1,323,926; 6.6 months of average expenses

Of note: Numbers reported from the County Auditor's Office do not yet reflect the 2019 amended numbers.

## **Community-**

3 CPR and First Aid Classes were provided for the month reaching 36 community members.  
Total number of Community members educated = 389 for 2019 through September.

## **IAFF LOCAL #3219-**

No report

### **Operations-**

Paramedic Ryan Nelson continues his work with Dispatch to refine the mobile data terminal interface. We have ordered and received the equipment that allows the terminals to be tracked with County Dispatch. We will be working this month to beta test and deploy the units.

I also had the chance to meet in Seattle with a user's group that uses our medical report writing software. Some interesting insights into the expansions and modules that ESO is exploring.

We were also able to send paramedic Kyle Davis and EMT Margaret Longley to the annual UW / ALNW EMS and Trauma Conference for workshops and lectures regarding emergency medicine.

Chief Collins and I continue to work cooperatively on budget and operations issues. We will be working with the Dispatch office to coordinate radio frequencies and operations which will allow for better on scene communications.

The Agency has committed to the purchase of new Stryker - Physio-Control LifePak 15 version 4 Cardiac monitors. We were able to secure a 5 year – 0% finance option and the proposed 2020 budget has the payment plan accounted for. We have indicated that we will take delivery the first of the year.

#### Fatigue Assessment

Nothing to report

#### Naloxone - EMT usage

Nothing to report

#### 24-hour EMT shifting

No issues to report.

#### Medical Protocols - ALS

ALS protocols are still in process.

#### 2019 EMT Class

Two more EMTs have scheduled their National Registry exam. We hope the rest of the class will have all the pieces complete by the end of the month.

Also noteworthy is that Shaw Island is currently sponsoring a hybrid EMT class. This class combines on-line didactic with skills assessment. 3 students from San Juan are participating. They are currently active volunteers with the Fire Department.

#### CODAN Update

The project is being considered by the County Council which has expressed their support. The issue of course funding. The current idea being kicked around is to place a measure on the ballot in 2020 that would expand the 911 tax (which is a sales tax) for a period of time. The hope is that this measure would fully fund the project. The individual emergency services would be responsible for the on-going maintenance costs for the system.

### **Staff Training**

2 Ongoing Training and Education sessions were held for our EMTs during the month of September. Supervising Physician, Dr. Haesloop, provided ALS training for the medics and

others that were interested.

### **Community Paramedicine-**

2 residential checks for the month of September, bringing the total number to 27 since we started tracking in July of 2019. The residential check is only a part of the program where the program responder makes a “house call”. At present we do not have a way to track the time spent with phone calls making appointments and follow-ups, setting up referrals and coordinating care for these patients. We plan to work with the software provider to see what type of metrics we can develop. Hopefully, there will be more to come soon.

### **MPD / Supervising Physician-**

Our Supervising Physician or MPDD (Medical Program Director Designee) Dr. Haesloop has tendered her resignation effective October. Dr. Corsa will be taking over as our Supervising Physician. Both Dr. Corsa and Dr. Haesloop will be here at the end of this month to provide ALS training and do run reviews for the EMTs. Their plan is to be here together with the hope of providing a smooth transition.

### **EMS – Fire Integration**

The Integration Steering Committee (ISC) only met once in September. However, the outreach subcommittee put in an extraordinary amount of time in contacting and having meetings with elected officials, the County Administrator and community members of the outer islands currently served by the Hospital District, but not the Fire District. We have met with voters and property owners on Stuart, Henry, Johns, and Satellite Islands. The sub-committee has discussed timelines, plans and processes and was well received by all the groups. The path toward these outer islands joining the Fire District involves gathering signatures on petitions making that request. The Fire District already has quite a number of petitions and signatures and plans to look at just how many have been collected later this month. Chief Collins and I continue to work on operational issues including communications and command structure on our more complex scenes.

We are on the final leg of getting the Fire Department license for BLS Aid. This is a non-transport license that was suggested by the Department of Health as well as the Integration Steering Committee to facilitate the eventual creation of a fully integrated Emergency Services agency. The North Region EMS and Trauma Council unanimously approved the recommendation to grant the license and passed that recommendation on to the State. Representatives of the Health Department will be visiting mid-November for site inspections. Once that is accomplished, the license should be issued, and we will begin working out the details of a coordinated response plan.

### **Presentation / Special Reports-**

EMS Outreach Administrative Assistant –

We have selected an applicant to join us. Peggy Long has agreed to join us. She has been a longtime volunteer with the Fire Department in the Logistics department. She and her husband have recently moved to San Juan Island from Brown Island where they served as the caretakers for that community.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT  
Interim Chief  
San Juan Island EMS