

April 22, 2020



MONTHLY REPORT

March 2020

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 79 runs for March – 231 runs January 1 through current reporting period.
- 23 fewer calls than during the same period in 2019 = 9% decrease.
- Average number of responders per call = 3.7 for March
- Island Air = 12, Airlift NW = 9, Navy= 0, Coast Guard = 0
- Monthly Average Chute Time (time of page until resource rolling) = 2:52
- Monthly Average Response Times continue to be within suburban benchmarks
 - Overall - Average response time 8:42 with 92% of calls under 20:00 (benchmark for suburban area) and 73% under 10:00 (urban benchmark)
 - In Town – 58 calls – Average response time 6:28 with 88% under 10:00 and 78% under 8:00
 - Mid-Island – 13 calls - Average response time 15:08 with 77% of calls under 20:00 and 31% under 10:00
 - North end – 2 calls - Average response time 15:16 with 100% of calls under 20:00 and 0% under 10:00
 - South end – 4 calls – Average response time 16:53 with 75% of calls under 20:00 and 25% under 10:00
 - Outer Island – no calls
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of February 2020

2020 BUDGET Consolidated Overall COMPARISONS – 25% into this year

San Juan County Financial documentation included

- REVENUE = \$285,160; Cumulative – Jan. – March = \$424,190; 15.8% of budget projections
- EXPENSES = \$210,550; Cumulative – Jan. – March = \$604,970; 20% of budget projections
- GEMT = \$15,630; Cumulative – Jan. – March = \$43,104; 13.7% of budget projections
- CASH & RESERVES = \$1,610,470; 8 months of average expenses

Community-

As stated previously, we have suspended classes in lieu of social distancing and the Covid-19 situation. No additional information at this time.

IAFF LOCAL #3219-

We have a draft memorandum of understanding (MOU) in the hands of the medics and their representatives. This was done proactively, as a “just in case” if we need to initiate any changes to work conditions or schedules. We do not anticipate the need to make any changes to the bargaining agreement at this time. That being said, we would like to have formal MOU in place before the need arises.

Operations-

Operations have been centered around the Covid-19 response. As mentioned at the special meeting our staffing and response model changes were initiated in late March. We have attempted to bolster the existing staffing schedule with an additional EMT at the Station 24/7 and at the same time limiting the response of the EMT volunteers in the sense of normal operations before Covid-19. This has met with mixed success. Unlike operations at the Fire Station, we have not been able to have the consistency of additional personnel on a regularly scheduled basis. This may be due to members work schedules as well as the constraints due to overtime rules that the Fire Department does not have. We continue to have regular, rapid response, just not always with the number of responders we were planning on.

We continue to maintain our policy of limiting access to the EMS station and continue to refine our techniques for decontamination.

We have worked with other entities in assisting them with fitting for N95 masks in an effort to keep everyone safe.

As reported at the special meeting, the County EMS and Trauma Council met March, 12. Commissioner Seitz reported on that meeting.

The contract / ILA with the County Dispatch Center remains on hold. We have not had a chance to meet with the County Manager.

24-hour EMT shifting

Nothing to report

Medical Protocols

Nothing to report.

Staff Training

Run reviews were done remotely through the Office 365 Teams application. The process went fairly well (a few sound lag issues) but for the most part good results with good participation. We plan to try again for April. Specific skills testing and deadlines for training have been extended by the Dept. of Health through the Covid-19 response period.

Community Paramedicine-

The Community Paramedicine program continues. Some response changes as well as frequencies of visits have modified due to Covid. More phone check-ins and doorway visits as a result.

EMS – Fire Integration

The Integration Steering Committee (ISC) has not met. However, as Fire and EMS look to best respond to the Covid-19 crisis, we have been able to float some operational “trial balloons” exploring a coordinated response. No definitive answer as to when the Town Annexation vote will actually take place. And work continues on integrating operations including dispatch protocols, deployment and planning.

Civil Investigative Demand-

Nothing to report – no word from the Attorney General's Office in response to our reply.

Covid-19 Situation-

We continue to operate under our Emergency Declaration. Personal protective equipment (PPE) supplies remain adequate. Procedures are continuing to be refined.

Commissioner Seitz, Executive Assistant Butler, Executive Assistant Vogel, Paramedic Davies, EMT/FF Dodd, EMT/FF Greene and I continue to work with the County response as part of the Emergency Operations Center (EOC). County Fire and EMS responders also continue to coordinate in a Fire Operations Center (FOC) and communicate with the County EOC.

At the County level, work continues on the medical surge and transport plan. Additionally, plans are being finalized to provide isolation facilities for first responders who may have been exposed and need to separate from their families.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS