

June 24, 2020



MONTHLY REPORT

May 2020

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 102 runs for May – 399 runs January 1 through current reporting period.
- 53 fewer calls than during the same period in 2019 = 12% decrease.
- Average number of responders per call = 3.3 for May
- Island Air = 19, Airlift NW = 6, Navy= 0, Coast Guard = 0
- Monthly Average Chute Time – EMS (time of page until resource rolling) = 2:21
- Monthly Average Response Times continue to be within suburban benchmarks
 - Overall - Average response time 8:47 with 91% of calls under 20:00 (benchmark for suburban area) and 68% under 10:00 (urban benchmark)
 - In Town – 75 calls – Average response time 6:45 with 84% under 10:00 and 76% under 8:00
 - Mid-Island – 15 calls - Average response time 12:44 with 93% of calls under 20:00 and 29% under 10:00
 - North end – 9 calls - Average response time 18:42 with 78% of calls under 20:00 and 0% under 10:00 (Anomalous time was a response with Law and fire for Search and Rescue)
 - South end – 1 call – Response time 15:53
 - Outer Island – 1 call – Response time 9:07 (Assist ALNW who arrived prior)
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of May 2020

2020 BUDGET Consolidated Overall COMPARISONS – 42% into this year

San Juan County Financial documentation included

- REVENUE = \$184,106; Cumulative – Jan. – May = \$1,224,111; 48.1% of budget projections
- EXPENSES = \$157,067; Cumulative – Jan. – May = \$968,551; 33.7% of budget projections
- GEMT = \$0; Cumulative – Jan. – May = \$55,333; 17.6% of budget projections
- CASH & RESERVES = \$2,046,802; 10 months of average expenses
 - Note that the transfer into the reserve fund has not been recorded during the May reporting period.

Community-

Status unchanged. We continue to suspend classes in lieu of social distancing and the Covid-19 situation.

IAFF LOCAL #3219-

We received word through Attorney Richard Davis that the Public Employees Relations Commission (PERC) has ruled that the full time, staff EMTs qualify to be represented by the union and that we can begin to move forward with work on the Collective Bargaining Agreement. Davis' email states that he is sure the union will be in touch as it was also notified of the finding. Next steps will be to schedule meetings.

Operations-

Operations continue under the Covid-19 response model initiated in late March. We have managed to fill most open slots but continue to have to deal with periodic "holes" in the schedule.

We continue to maintain our policy of limiting access to the EMS station but have been able to open to small groups of responders. This has allowed us to make progress on skills testing for the EMTs.

The North Region EMS and Trauma Council continues to meet remotely. Again, monitoring personal protective equipment (PPE) levels. The most recent meeting also discussed opening the process for grant requests. The deadline for submittal is Sept. 25. The County EMS and Trauma council will be discussing and plan to coordinate any submittals we may have.

No specific updates on the County wide CODAN radio system project. Some editing requests have been made regarding the Statement of Work. The plan is to have the revision to the County Council meeting on the 23rd and for the Council to discuss a possible funding bond through Islander's Bank.

We have re-worked our operational teams, expanding from three teams to four. Each team having a Volunteer Lieutenant, a staff EMT, a Paramedic and a community support provider along with six to seven volunteer responders. You will see this represented in the updated organizational chart.

Weekly meetings with Commissioners Lindstrum and Clary along with Superintendent Hutchins and I are continuing.

24-hour EMT shifting

No updates

Medical Protocols

Dr. Corsa plans to have his final draft of the Advanced Life Support (ALS) protocols out to the providers for comment sometime in July. Afterward the final is sent to the State Department of Health for final adoption. Hopefully, all will be done by the end of 2020.

Staff Training

Run reviews again were done remotely through the Office 365 Teams application. Again, very good participation with Dr. Corsa leading. We have initiated small groups of responders coming to the building and working through their skills checks. We hope to move forward with more scenario-based training utilizing the new team configurations once Phase 3 of reopening is adopted.

Community Paramedicine-

The Community Paramedicine program continues. We have initiated a work group to discuss the policies and funding issues necessary to keep this program going. We have been in discussion with a similar work group meeting through the North Sound Accountable

Communities of Health (NSACH). All programs in the North Region are facing the same challenges. We have identified the need for work at the legislative level for the development of RCWs and WACs, protocols using the various County MPDs, creation of policy and procedure, and finally funding issues. All realize the value and need for this program. The logistical challenges are what needs to be addressed in a coordinated manner. It is my hope that we can schedule some time at an upcoming board meeting to discuss the program more fully.

EMS – Fire Integration

Suspended through the Covid-19 crisis

Civil Investigative Demand-

Attorney Jim Fredman has responded that he has heard nothing from the Attorney General's Office. He suggests waiting until the immediate Covid-19 threat has settled before reaching out again.

Covid-19 Situation-

No significant changes to our EMS situation. We continue to operate under our Emergency Declaration. Personal protective equipment (PPE) supplies remain adequate and we continue to require daily checks of temperature and SpO2 levels for those working at the station. We will wait to make any deployment changes until the County has moved into Phase 3. Even though we have had a new individual test positive on the island, it does affirm that the processes that are in place are working. The individual was asymptomatic and was tested as part of a pre-employment plan. This limited the contact tracing, allowed for isolation of the person, and prevented the general public from having exposure with an individual who didn't even realize they were carrying the virus. We anxiously await the decision of the Board of Health, the County Council and the Governor on moving forward with reopening the County.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS