



PeaceHealth

The Spirit of Health

PeaceHealth Peace Island Medical Center Semiannual Quality Report

January 2020– July 2020



Quality Management System

- The Quality Plan describes the Quality Management System set by PeaceHealth Peace Island Medical Center (PIMC) to achieve its quality and safety objectives. The Plan also outlines the methods and practices by which quality and performance are measured, monitored, analyzed, and continually improved to optimize health outcomes.
- The Quality Management Committee provides the oversight to achieve the objectives set forth in the Plan and reports to the Community Governing Board to drive accountability.
- Due to PIMC's low volumes, one case can prevent us from meeting targets on a given measure.
- Intense review of each case helps us to understand how the systems failed to achieve our goals and implement changes for improvement.



Quality Measures and Performance

The Quality Management Committee monitors process and outcome measures to maintain safe, high quality care and to drive necessary improvement. PeaceHealth Peace Island has successfully met targets for key quality indicators, including but not limited to:

- Patient Safety Events
- Healthcare-associated Infections (e.g. CAUTI, CLABSI, C. diff, MRSA)
- Falls with harm
- Hospital Acquired Pressure Injuries
- Readmissions
- Median time from ED arrival to transfer to higher level of care
- Patient Experience (Inpatient Overall, Nurse Communication, Would recommend hospital)
- Patient Experience (Medical Practice Overall)
- Outpatient Diabetes Hemoglobin (HbA1c) Control



Quality Measures and Performance (cont.)

PeaceHealth Peace Island has the opportunity for the next six to eight months to implement system Clinical excellence initiatives and subsequent quality measures such as:

- Sepsis (NEW!)
- Readmissions
- Mortality
- New GIP (general inpatient status) that will allow us to continue providing care for our hospice and palliative patient population, and still meet our organizational target.



Clinical Excellence Initiatives

PeaceHealth Peace Island, in alignment with the PeaceHealth System, has continued to focus on the following clinical excellence (quality) initiatives:

- Safety STOP
- Catheter Associated Urinary Tract Infections (CAUTI)
- Central Line Associated Blood Stream Infections (CLABSI)
- Procedural Safety (Time Out process)
- Preventing Falls with Serious Injury
- Safety Absolutes (Accurate Patient Identification)
- Coming this Fall is Sepsis!





Regulatory Update

PIMC was one of two pilot facilities for the first “remote” DNV Regulatory Survey in June, 9-10 2020!

- DNV-GL needs to conduct annual surveys to remain compliant with agreement with CMS as part of deeming status.
- A survey done via video/audio over the span of 2 days, using Microsoft Teams.
- This helped create a system survey toolkit for distribution.
- Reduced impact on hospital focus on COVID-19 efforts.
- Cost savings (no travel cost for surveys).
- PeaceHealth leadership on network and system levels were able to participate in virtual survey providing a cohesive approach and engagement.



COVID-19 Update

- Rapid changes to COVID-19 response in alignment with CDC guidelines.
- New policies to ensure safety of staff, patients, and visitors.
- Single-point entrance process to screen staff, patients, and visitors.
 - Includes process for those that need be seen that have symptoms.
- New testing capabilities coming to PIMC now in August
 - Will be able to perform PCR (polymerase chain reaction). This will expedite results and will be extra helpful for flu season!
- Along with more testing capability, we were able to open up our elective surgery process using RapidKit testing for surgical patients!
- No hospital acquired COVID-19 infections have occurred!